

# Does Your Water Need Testing?

## Helpful information from Newport News Waterworks



Maybe you've received the phone call — someone is going to be in your neighborhood testing drinking water and they want to know if you would like to have yours tested.

First of all - *they're not from Waterworks.*

Secondly - *your water is tested everyday*, maybe not directly from your tap or your meter, but from locations all across the Peninsula. It's our way of maintaining quality control.

Lastly - if the caller wants to sell you an in-home filtration or purification device, *that's your decision.* But rest assured, your water is clean and safe to drink. That's Waterworks' responsibility, and we meet or do better than all federal and state water quality regulations.

You may not receive such a call. You may have someone knock on your door and want to come in and test your drinking water.

First of all - *they're not from Waterworks.* If you would like the water tested from inside your home, you must call Waterworks for an appointment (we do not show up unexpectedly).

Secondly - *we have a recognizable uniform.* The Waterworks' uniform consists of either a white or blue shirt (or if it's cold, a jacket) with a Newport News City seal on the sleeve and the Waterworks logo above the chest.



Lastly - *our employees carry a City employee I.D. card.* Ask to see it. You may also call Waterworks Customer Service to verify employment (926-1000).

Be safe, be smart, and please call us if you have any concerns, 926-1000, Monday through Friday, 8 am to 5 pm.